

# ATTACHMENT A

## PENETRATION RATES OF LIFELINE SERVICE FOR LOW-INCOME CONSUMERS

STATE	POPULATION <sup>1</sup>	ELIG. LIHEAP HOUSEHOLD <sup>2</sup>	LIFELINE ENROLLED <sup>3</sup>	PENETRATION (% of LIHEAP Elig HH in Lifeline)
California	33,871,648	3,505,499	3,196,661	91.2%
Vermont	608,827	34,465	29,740	86.3%
Maine	1,274,923	89,118	75,186	84.4%
Rhode Island	1,048,319	63,902	47,412	74.2%
New York	18,976,457	1,111,071	586,742	52.8%
Connecticut	3,405,565	143,080	64,745	45.3%
Massachusetts	6,349,097	540,204	165,520	30.6%
North Dakota	642,200	44,466	13,196	29.7%
South Dakota	754,844	47,366	13,255	28.0%
Washington	5,894,121	266,631	68,142	25.6%
Utah	2,233,169	78,702	19,394	24.6%
Alaska	626,932	37,561	8,897	23.7%
Idaho	1,293,953	84,246	19,696	23.4%
District of Columbia	572,059	52,234	11,236	21.5%
Ohio	11,353,140	785,884	167,212	21.3%
New Mexico	1,819,046	186,099	36,859	19.8%
Texas	20,851,820	1,323,998	258,810	19.5%
Hawaii	1,211,537	88,470	15,381	17.4%
Kentucky	4,041,769	239,746	39,550	16.5%
Montana	902,195	67,772	11,060	16.3%
Minnesota	4,919,479	340,394	54,717	16.1%
Nebraska	1,711,263	93,066	14,728	15.8%
Georgia	8,186,453	467,618	73,037	15.6%
Nevada	1,998,257	113,070	17,486	15.5%
North Carolina	8,049,313	426,476	62,475	14.6%
Florida	15,982,378	948,549	134,236	14.2%
Michigan	9,938,444	1,015,497	141,536	13.9%
Colorado	4,301,261	214,355	26,644	12.4%
Wisconsin	5,363,675	512,334	62,751	12.2%
Tennessee	5,689,283	393,526	38,839	9.9%
Oregon	3,421,399	328,253	30,371	9.3%
Illinois	12,419,293	657,160	57,821	8.8%
Arizona	5,130,632	297,787	25,264	8.5%
Oklahoma	3,450,654	202,473	17,101	8.4%
Pennsylvania	12,281,054	590,418	48,644	8.2%
New Hampshire	1,235,786	82,878	6,453	7.8%
South Carolina	4,012,012	291,030	20,820	7.2%
Missouri	5,595,211	266,031	18,980	7.1%
Mississippi	2,844,658	253,055	16,694	6.6%
Iowa	2,926,324	187,119	11,832	6.3%
Virginia	7,078,515	346,743	21,658	6.2%
Alabama	4,447,100	347,936	21,488	6.2%
Indiana	6,080,485	344,413	19,471	5.7%
New Jersey	8,414,350	522,156	29,095	5.6%
Kansas	2,688,418	162,148	8,540	5.3%
Arkansas	2,673,400	222,007	9,228	4.2%
West Virginia	1,808,344	134,947	5,294	3.9%
Wyoming	493,782	35,021	1,363	3.9%
Louisiana	4,468,976	469,222	15,476	3.3%
Delaware	783,600	46,337	756	1.6%
Maryland	5,296,486	279,531	3,948	1.4%
<b>National Average</b>				20.0%

1. Source: Census 2000 Summary File 1 (SF 1) 100-Percent Data, available at Census website: <http://factfinder.census.gov>.

2. Source: U.S. Dept. of Health and Human Services, Information Memorandum, Transmittal No. LIHEAP-IM-2002-3. Numbers reflect eligible households as determined by state poverty guidelines ranging from 110% to 207% of federal poverty guidelines.

3. Source: *2001 Trends in Telephone Service Report*, available at the FCC Website, [www.fcc.gov](http://www.fcc.gov). Since Lifeline enrollment is limited to one person per household, individual enrollment is a suitable proxy relative to total eligible LIHEAP households for determining penetration.

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Washington	5,894,121	266,631	68,142	25.6%
West Virginia	1,808,344	134,947	5,294	3.9%
Wisconsin	5,363,675	512,334	62,751	12.2%
Wyoming	493,782	35,021	1,363	3.9%
<b>National Average</b>				20.0%

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